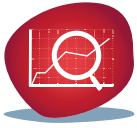


PBS Champion

Behaviour Reporting & Analysis System



PBS Champion

Behaviour Reporting & Analysis System

PBS Champion software gives organisations the ability to report and analysis of behavioural incidents and restrictive interventions. This cloud-based system provides accurate data both internally and externally to agencies such as commissioners and CQC.

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I love it. It's just so easy. I can take a specific house on site, can take a specific supported person within that house. We can look at specific behaviours, times. We can do an overarching view of the entire organisation, or we can drill it down to individuals and individual houses. It's brilliant!

- Mark Dougherty - Senior Support Worker, Stroud Court



Introduction

PBS Champion software was created by experienced positive behaviour support specialists. It has been designed so that the right information is collected and can be analysed. The system ensures that the information gained informs an individual's support and also evidences the organisation's aims in restraint reduction and positive behaviour support. It provides key staff with quick and easy access to real time information.

PBS Champion provides the capability to record, monitor and analyse the following information at the individual, service and organisational level:

- Behavioural incidents
- Restrictive interventions
- PRN use



Saves time & easy to use

PBS Champion saves a significant amount of time for staff in different parts of the organisation, including analysing, reviewing and collating information. It assists senior managers and team leaders catching up on incidents and restrictive interventions, administrators collating monthly and yearly data and PBS Practitioners analysing behavioural information.



Provides evidence of good practice

The system provides live information for CQC and service commissioners. It ensures that organisations can provide evidence of effective monitoring and appropriate actions taken, in a timely manner.



Data-based decision making

A key part of PBS in practice is effective use of data. This ensures that decisions about support and PBS interventions are based on the objective facts. Our system provides a range of ways to analyse and review that data.



Powerful tool for analysis

In addition to providing a quick and easy way to review behavioural incidents, PBS Champion also provides the facility to have a deeper dive into the information collated. This analysis supports more detailed functional behaviour assessments.



Supports organisational PBS

Our system supports embedding PBS at an organisational level through a number of functions: upskilling staff to report information accurately, ensuring everyone across the organisation has an accurate picture of support and can make decisions about any changes needed, and contributing to understanding the reasons for behaviours of concern



PBS Champion Key Features

Recording Behaviours of Concern

Putting the right information into a system is essential to ensure that you can get the right information out. That's why we've designed PBS Champion to maximise useful data analysis. The behaviour drop-down menus cover everything you need and are easy for staff to use, while the narrative boxes provide the ability to add more detailed contextual information.

The behaviour incident form covers:

- Frequency, duration and severity of incidents
- Antecedents and staff responses
- Injuries
- Hot and cold debriefs
- Manager sign off and actions

This specially designed form ensures that you can easily view collated information about antecedents as well as staff responses. No more trawling through incident forms and completing this manually

ABC form

For behavioural incidents which are more low level, the ABC form is excellent for gathering key information from teams quickly. All behaviours can be tracked and the data can be analysed in exactly the same way as the full behaviour incident form (can you make an ABC ICON)

PBS Champion Key Features

Monitored Behaviours Form

This form is for very high frequency behaviours where it is not practical to record either a full incident form or an ABC form. The data from this form can be analysed to provide frequency, severity, duration and scatterplot information. All helping to identify clear patterns for PBS strategies.



The incident report can be viewed, printed and saved as a PDF to send to relevant external agencies.

Details				
Ref ID	Session	Average s...	Behaviour	Total

Recording Restrictive Interventions

The crisis response section of the behaviour incident form ensures that all the types of breakaway techniques and physical interventions that your organisation uses can be recorded. This includes both physical interventions and other types of restrictive interventions which may be used as short-term risk management, such as PRN medication.

Crisis Response section includes:

- Breakaway techniques
- Physical interventions
- Other restrictive practices
- Staff involved in any restrictive interventions
- Duration of all restrictive interventions used
- The most restrictive intervention used during a specific incident

Details				
Ref ID	Physical intervention...	Duration	Controlled...	Staff involved
3164	b.two person walking...	5 mins or l...	No	Daniel Craig, Chu...

Details			
Ref ID	Other restrictive practic...	Duration	Staff involved
3169	community activity canc...	3 hours	Chuck Norris, Daisy Duke

This section ensures that you can collate information about restrictive interventions easily and quickly.



PBS Champion Key Features

Quick Analysis

PBS Champion provides a quick analysis option by using the search function on a blank incident form. Users can search for incidents for just one person, for a service, for incidents where an injury has occurred, or where a restrictive intervention has been used.

The screenshot displays the PBS Champion software interface. On the left is a detailed incident form with sections for 'Details', 'Person supported', 'Staff reporting', 'Incident date', 'Time', 'Service', 'User location of incident', 'Use of force', 'Time out', 'Staff attending the incident', 'Staff involved in the incident', 'Other info provided', 'Injury to staff', 'Injury to IP', 'Injuries occurred during IP', 'If 'Yes' to injury, please complete separate Incident / Injury form. If 'Yes' to RPI, please complete relevant section below.', 'RPI used at any point', 'RPI Duration', 'Other restrictive practice used', 'Other RPI Duration', 'Apexes contacted (if any incident)', and 'Contacted with a note'. Below the form is a 'Searching Results' section with a text area for 'What happened before the behaviour occurred?' and a section for 'Where any of the following contact factors present before the behaviour? Select as many as are relevant: Staffing issues, Contact factors'. On the right is a table of search results with columns: Actions, Ref, Person ID, Staff name, Incident ID, Time, Service, Total Risk, Date of Inc, Time out, Staff name, and Details. The table lists 13 incidents for 'Bob Flows' across various dates and services. At the bottom right, it says 'Displaying results 1 - 13 of 13'.

“Prior to using PBS Champion we would spend 3-4 days collating information about behaviours of concern. This was both to inform our support and also for commissioners. This is saving us so much time and we can access the analysis really easily.”
- PBS lead



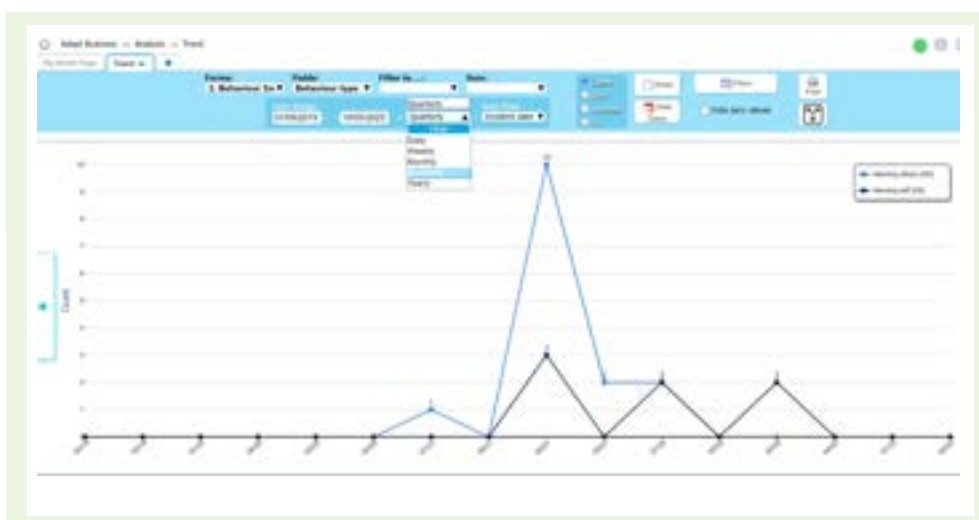
PBS Champion Key Features

Detailed Analysis - Two Powerful tools

Unlike other systems, PBS Champion is not just a set of electronic forms, as it comes with the ability to analyse information in detail too. It has functionality that won't be found in other available electronic 'care systems'. The system has two powerful tools for analysis as standard: .

Trend

This provides graphs showing trends and patterns over time. The example below shows the frequency of different behaviours over time. Data can be toggled between a line graph and a bar chart.



Tally

This provides tables of information that are easy to review and use to identify patterns, or collate information for external reporting. Data can be toggled between a table and a bar chart.

The screenshot shows the 'Tally' analysis tool in PBS Champion. It displays a table with columns for 'Form: Behaviour Incident', 'Primary Field: Behaviour type', 'Secondary Field: Behaviour count', and 'Count'. The table lists various antecedent conditions and their corresponding counts. For example, 'Being the 1st in line (1/1)' has a count of 3, 'Area too busy / full / full (1/1)' has a count of 2, and 'Denied access to preferred item / activity / place (1/1)' has a count of 3. The table also includes a 'Column Totals' row at the bottom, which shows a total count of 34.

Form: Behaviour Incident	Primary Field: Behaviour type	Secondary Field: Behaviour count	Count
Being the 1st in line (1/1)			3
Area too busy / full / full (1/1)			2
Denied to participate in activity (1/1)			3
Denied access to preferred item / activity / place (1/1)			3
Given non-preferred object / activity (1/1)			1
Period of inactivity (1/1/1)			3
Preferred person interrupted (1/1)			3
Request / demand made of the person (1/1)			6
Struggling with task (1/1)			3
Transferring to a non-preferred activity (1/1)			2
Unexpected change in routine (1/1/1)			1
Unstructured time (1/1/1)			2
Waiting / delay for preferred item / activity / place (1/1)			6
Column Totals			34

SINGLE FIELD ANALYSIS - PBS Champion will instantly produce a table showing the count for one specific piece of information. The example above shows the different antecedent conditions shown across a range of behaviour incidents for one person.

The screenshot shows the 'Tally' analysis tool in PBS Champion. It displays a table with columns for 'Form: Behaviour Incident', 'Primary Field: Physical Intervention', 'Secondary Field: Physical Intervention', and 'Count'. The table lists various physical interventions and their corresponding counts. For example, 'Person walking without restraint' has a count of 3, 'Person seated without restraint' has a count of 2, and 'Person standing without restraint' has a count of 1. The table also includes a 'Column Totals' row at the bottom, which shows a total count of 6.

Form: Behaviour Incident	Primary Field: Physical Intervention	Secondary Field: Physical Intervention	Count
Person walking without restraint			3
Person seated without restraint			2
Person standing without restraint			1
Column Totals			6

DUAL FIELD ANALYSIS - two different pieces of information can be mapped against another; the example above shows types of physical intervention used and the duration of each one.

PBS Champion Additional Features



Integrated PBS Plan with Guidance

The key to good Positive Behaviour Support is having a clear, regularly updated PBS plan. The PBS plan template provides a clear format, with prompts to ensure that all the right information is included, in line with best practice guidance.

While there is only one form to complete, the information can be printed as either the Detailed PBS Plan or the Summary PBS Plan. We know that you will need both.

DETAILED PBS PLAN – This demonstrates that you have considered the legal aspects of any restrictions, have a restraint reduction plan, a clear monitoring and review procedure plus a detailed set of key strategies and interventions.

SUMMARY PBS PLAN – This is the shortened version that staff teams can refer to on a daily basis and new staff can use to start getting up to speed. It ensures that they are aware of all the key strategies and interventions.



Alerts and Notification

The PBS Champion system has the ability to trigger alerts based on almost any event or condition on the system; whether that's the logging of a specific event, record update or a threshold count value.

ALERT TRIGGERS - Triggers can be set to almost any action or condition. Be alerted when specific behaviours are logged or when a restrictive intervention has been used.

'OTHER STAFF' ALERTS - PBS Champion can automatically notify all other staff involved when an account of the event is submitted.

CUSTOMISED MESSAGES - Email or SMS notification messages can be configured to contain as much or as little information about the event as required.



Secure System

In addition to having secure, encrypted internet connections, PBS Champion also has a number of additional features to ensure that your data remains secure.

SECURE USER ACCESS - Access to the PBS Champion system is by individual username and password. 2 factor authentication can be included if required.

USER ACCESS CONTROL - Unlimited and highly customised user access groups mean that your staff will only see what they need to see. An essential feature for keeping information confidential.

FULLY JOURNALED SYSTEM - Every entry or edit is logged and date stamped, together with time and user ID. All previous versions of a record remain available.

Who will use PBS Champion?



Support Staff

Support staff can easily add behaviour incidents, including any restrictive practices used, into the online PBS Champion system via a PC, laptop, tablet or smart phone. The system prompts staff to include all essential information before they can save it to the system.



Service Managers

PBS Champion is an easy-to-use cloud-based system. It ensures service managers and team leaders are able to review behavioural incidents recorded by direct care staff, as well as analyse incident data. It allows those responsible for specific services to have a birds-eye view of what is happening in real time, at the touch of a button.



PBS Practitioners & Behaviour specialists

PBS Champion gives PBS practitioners and behaviour specialists access to the data that supports their assessment and understanding of the function of a behaviour. It supports the evaluation of interventions by tracking behavioural change over time, providing the ability to monitor improvements, provide feedback to staff teams and make changes to the PBS plan.



Senior Leaders, Governance & Quality Leads

PBS Champion helps organisations to make informed decisions about the effectiveness of their organisational approach to behaviour issues by providing insights into incidents, outcomes and interventions, including reductions in restrictive interventions used. The system enables organisations to easily compile quality assurance data for governance reporting.



PBS Champion has been a dream since we started using it. It has saved me and my team so much time when collating and analysing data for functional behaviour assessments. It allows us to look at other trends easily beyond simple abc's, times of day, days of the week, locations, the effectiveness of strategies etc. By saving so much time on the data side of things, it allows us more time to do direct observations and spend time with people.



- Steven Lee Specialist Support Team Manager, Bright Futures Care

PBS Champion Costs

Charges for PBS Champion are based on the number of people your organisation supports; referred to below as number of profiles created on the system. The licence to use the system is for a 12-month period.

PBS Champion Standard

Includes incident and restrictive intervention recording and full analysis

There is a £300.00 +VAT one off set up fee

Fee Bracket <i>(Number of Profiles created on the Software)</i>	Annual base subscription fee
Up to 20 Profiles	£2000.00+VAT per year
Supporting between 20 and 49 people	£2750.00+VAT per year
Supporting up to between 50 and 99 people	£3500.00+VAT per year
Supporting between 100 and 200 people	£4250.00+VAT per year
Over 200 Profiles starting at	£5000.00+VAT per year

Additional Add Ons

Fee Bracket <i>Number of Profiles created on the software</i>	PBS Plan	Electronic MAR Sheet <i>One off set up fee £300.00 +VAT</i>	Accident Recording
Up to 20 people	£200.00 + VAT	£800.00 +VAT	£200.00+VAT
Between 20 and 49 Profiles	£225.00 + VAT	£850.00 +VAT	£225.00+VAT
Between 50 and 99 Profiles	£250.00 + VAT	£900.00 +VAT	£250.00+VAT
Between 100 and 200 Profiles	£275.00 + VAT	£950.00 +VAT	£275.00+VAT
Over 200 profiles starting at	£300.00 + VAT	£1000.00 +VAT	£300.00+VAT

Further Developments

There will be further optional add ons available over time. Many of these will be aimed at supporting assessment and PBS practices

**Quality of Life
Assessments**

**Function
Assessment
Interviews**

**Participation
& Engagement
Data**

**Structured
Questionnaires**

Contact us today for a live demo!

T: 0161 864 2160

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Behaviour Reporting & Analysis System



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A: 5, Piccadilly Place,
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