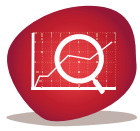


# **PBS Champion**

Behaviour Reporting & Analysis System



# PBS Champion

Behaviour Reporting & Analysis System

**PBS Champion software gives organisations the ability to report and analysis of behavioural incidents and restrictive interventions. This cloud-based system provides accurate data both internally and externally to agencies such as commissioners and CQC.**

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# Introduction

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**PBS Champion software was created by experienced positive behaviour support specialists. It has been designed so that the right information is collected and can be analysed. The system ensures that the information gained informs an individual's support and also evidences the organisation's aims in restraint reduction and positive behaviour support. It provides key staff with quick and easy access to real time information.**

**PBS Champion provides the capability to record, monitor and analyse the following information at the individual, service and organisational level:**

- Behavioural incidents
- Restrictive interventions
- PRN use



## **Saves time & easy to use**

PBS Champion saves a significant amount of time for staff in different parts of the organisation, including analysing, reviewing and collating information. It assists senior managers and team leaders catching up on incidents and restrictive interventions, administrators collating monthly and yearly data and PBS Practitioners analysing behavioural information.



## **Provides evidence of good practice**

The system provides live information for CQC and service commissioners. It ensures that organisations can provide evidence of effective monitoring and appropriate actions taken, in a timely manner.



## **Data-based decision making**

A key part of PBS in practice is effective use of data. This ensures that decisions about support and PBS interventions are based on the objective facts. Our system provides a range of ways to analyse and review that data.



## **Powerful tool for analysis**

In addition to providing a quick and easy way to review behavioural incidents, PBS Champion also provides the facility to have a deeper dive into the information collated. This analysis supports more detailed functional behaviour assessments.



## **Supports organisational PBS**

Our system supports embedding PBS at an organisational level through a number of functions: upskilling staff to report information accurately, ensuring everyone across the organisation has an accurate picture of support and can make decisions about any changes needed, and contributing to understanding the reasons for behaviours of concern



# PBS Champion Key Features

## Recording Behaviours of Concern

Putting the right information into a system is essential to ensure that you can get the right information out. That's why we've designed PBS Champion to maximise useful data analysis. The behaviour drop-down menus cover everything you need and are easy for staff to use, while the narrative boxes provide the ability to add more detailed contextual information.

### The behaviour incident form covers:

- Frequency, duration and severity of incidents
- Antecedents and staff responses
- Injuries
- Hot and cold debriefs
- Manager sign off and actions

This specially designed form ensures that you can easily view collated information about antecedents as well as staff responses. No more trawling through incident forms and completing this manually

**Behaviour Incident**

**Details**

Person supported \* Staff reporting \* Incident date \* Time \*

Service \* Total duration of incident \*

Staff witnessing the incident Staff involved in the incident \*

Other SPs involved

Injury to staff \* Injury to SP \* Injuries occurred during PI

No Yes No Yes No Yes

If 'Yes' to injury, please complete separate Accident / Injury form.  
If 'Yes' to RPI, please complete restraint section below.

RPI used at any point \* RPI Duration Other restrictive practice used \* Other RP Duration

No Yes No Yes

Agencies contacted (during incident) Contact name + role

**Setting Events**

What happened before the behaviour occurred?  
(This relates to when the person was settled and not showing any significant signs of behavioural stress or agitation)

Were any of the following context factors present before the incident? Select as many as are relevant?

Setting events / Context factors \*

Location \* Activity \*

Location + activity details \*

# PBS Champion Key Features

## Recording Restrictive Interventions

The crisis response section of the behaviour incident form ensures that all the types of breakaway techniques and physical interventions that your organisation uses can be recorded. This includes both physical interventions and other types of restrictive interventions which may be used as short-term risk management, such as PRN medication.

### Crisis Response section includes:

- Breakaway techniques
- Physical interventions
- Other restrictive practices
- Staff involved in any restrictive interventions
- Duration of all restrictive interventions used
- The most restrictive intervention used during a specific incident

This section ensures that you can collate information about restrictive interventions easily and quickly.



*The incident report can be viewed, printed and saved as a PDF to send to relevant external agencies.*



### Crisis Response

Please complete the relevant sections below depending upon the crisis responses used during this incident

Breakaway techniques used  
response to clothes grab

Physical interventions used: Please click add PI button below

Details					
-	Ref ID	Physical intervention...	Duration	Controlled...	Staff involved
-	3164...	b.two person walking...	5 mins or l...	No	Daniel Craig, Chu...

+ Add Physical Intervention

Which of the above physical interventions (if any) was the most restrictive used during this incident and how long was it used for.

Most restrictive PI used  
b.two person walking restraint

Most restrictive PI duration  
5 mins or less

Other restrictive practices: Please click add ORP button below

Details				
-	Ref ID	Other restrictive practic...	Duration	Staff involved
-	3169...	community activity canc...	3 hours	Chuck Norris, Daisy Duke

+ Add Other Restrictive Practice



# PBS Champion Key Features

## Quick Analysis

PBS Champion provides a quick analysis option by using the search function on a blank incident form. Users can search for incidents for just one person, for a service, for incidents where an injury has occurred, or where a restrictive intervention has been used.

The screenshot shows the 'Behaviour Incident' form on the left and a table of search results on the right. The form includes sections for 'Details' (Person supported, Staff reporting, Incident date, Time, Service, Total duration, Day of week, Time slot, Staff witnessing, Staff involved, Other SPs, Injury to staff, Injury to SP, Injuries during PI, RPI used, RPI Duration, Other restrictive practice, Other RP Duration, Agencies contacted, Contact name + role) and 'Setting Events' (What happened before, Context factors, Location, Activity).

Actions	Ref ID	Person su...	Staff repo...	Incident d...	Time	Service	Total dura...	Day of we...	Time slot	Staff with...	Staff invol...	Other
	2076...	Bob Flowe...	Daniel Crai...	2022-09-06	15:30	Broadston...	10 - 15 mins	Wed	14.00 - 16...	Daniel Crai...	Daniel Crai...	
	2076...	Bob Flowe...	Chuck Nor...	2022-12-26	08:00	Broadston...	5 - 10 mins	Tue	08.00 - 10...	Daniel Crai...	Daniel Crai...	
	2061...	Bob Flowe...	Daisy Duke	2022-11-04	17:10	Broadston...	1.5 hours	Wed	16.00 - 18...	Chuck Nor...	Daisy Duke	
	2076...	Bob Flowe...	Cate Blanc...	2022-10-20	17:00	Broadston...	30 mins	Wed	14.00 - 16...	Chuck Nor...	Daisy Duke	
	2076...	Bob Flowe...	Cate Blanc...	2023-04-29	15:00	Broadston...	10 - 15 mins	Wed	14.00 - 16...	Chuck Nor...	Cate Blanc...	
	2064...	Bob Flowe...	Daisy Duke	2022-06-16	16:15	Broadston...	30 mins	Tue	16.00 - 18...	Chuck Nor...	Daisy Duke	
	2060...	Bob Flowe...	Daniel Crai...	2022-07-01	09:00	Broadston...	10 - 15 mins	Tue	08.00 - 10...	Daniel Crai...	Daniel Crai...	
	1894...	Bob Flowe...	Cate Blanc...	2022-07-21	11:10	Broadston...	1 hour	Thu	10.00 - 12...	Chuck Nor...	Cate Blanc...	
	2061...	Bob Flowe...	Morgan Fr...	2022-01-16	15:00	Broadston...	10 - 15 mins	Wed	14.00 - 16...	Morgan Fr...	Daisy Duke	
	2064...	Bob Flowe...	Cate Blanc...	2022-11-24	13:15	Broadston...	30 mins	Wed	12'00 - 14...	Daniel Crai...	Daniel Crai...	
	2244...	Bob Flowe...	Chuck Nor...	2022-10-15	13:25	Broadston...	10 - 15 mins	Wed	12'00 - 14...	Chuck Nor...	Chuck Nor...	
	2076...	Bob Flowe...	Cate Blanc...	2022-10-03	15:00	Broadston...	5 - 10 mins	Fri	14.00 - 16...	Chuck Nor...	Cate Blanc...	

“Prior to using PBS Champion we would spend 3-4 days collating information about behaviours of concern. This was both to inform our support and also for commissioners. This is saving us so much time and we can access the analysis really easily.”  
- PBS lead



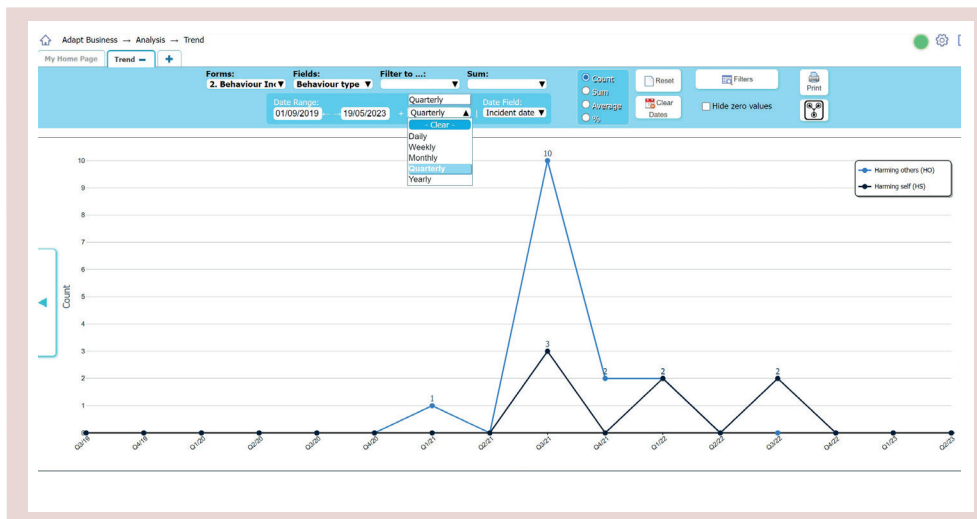
# PBS Champion Key Features

## Detailed Analysis - Two Powerful tools

Unlike other systems, PBS Champion is not just a set of electronic forms, as it comes with the ability to analyse information in detail too. It has functionality that won't be found in other available electronic 'care systems'. The system has two powerful filter tools for analysis as standard: .

### Trend

This provides graphs showing trends and patterns over time. The example below shows the frequency of different behaviours over time. Data can be toggled between a line graph and a bar chart.



### Tally

This provides tables of information that are easy to review and use to identify patterns, or collate information for external reporting. Data can be toggled between a table and a bar chart.

Antecedent event(s) / Triggers	Count
Alone for 5 mins or more (A)	3
Area too busy / hot / loud (E)	2
Declined to participate in activity (E)	1
Denied access to preferred item / edible / place (T)	2
Given non-preferred object / activity (E)	1
Period of inactivity (S/A/T)	3
Preferred person busy/diverted (A)	3
Request / demand made of the person (E)	6
Struggling with task (E)	2
Transitioning to a non-preferred activity (E)	2
Unexpected change in routine (E/T)	1
Unstructured time (S/T/A)	2
Waiting / delay for preferred item / edible / activity (T)	6
<b>Column Totals</b>	<b>34</b>

**SINGLE FIELD ANALYSIS** - PBS Champion will instantly produce a table showing the count for one specific piece of information. The example above shows the different antecedent conditions shown across a range of behaviour incidents for one person.

Physical Intervention	Physical Intervention used	Duration	10 - 15 mins	30 mins	5 mins or less	Row Totals
lean	b.two person walking restraint			1	2	3
median	c.two person seated restraint		1			1
table	a.one person guided support		1		1	2
f						
	<b>Column Totals</b>		2	1	3	6

**DUAL FIELD ANALYSIS** - two different pieces of information can be mapped against another; the example above shows types of physical intervention used and the duration of each one.

# PBS Champion Additional Features



## Integrated PBS Plan with Guidance

The key to good Positive Behaviour Support is having a clear, regularly updated PBS plan. The PBS plan template provides a clear format, with prompts to ensure that all the right information is included, in line with best practice guidance.

While there is only one form to complete, the information can be printed as either the Detailed PBS Plan or the Summary PBS Plan. We know that you will need both.

**DETAILED PBS PLAN** - This demonstrates that you have considered the legal aspects of any restrictions, have a restraint reduction plan, a clear monitoring and review procedure plus a detailed set of key strategies and interventions.

**SUMMARY PBS PLAN** - This is the shortened version that staff teams can refer to on a daily basis and new staff can use to start getting up to speed. It ensures that they are aware of all the key strategies and interventions.



## Alerts and Notification

The PBS Champion system has the ability to trigger alerts based on almost any event or condition on the system; whether that's the logging of a specific event, record update or a threshold count value.

**ALERT TRIGGERS** - Triggers can be set to almost any action or condition. Be alerted when specific behaviours are logged or when a restrictive intervention has been used.

**'OTHER STAFF' ALERTS** - PBS Champion can automatically notify all other staff involved when an account of the event is submitted.

**CUSTOMISED MESSAGES** - Email or SMS notification messages can be configured to contain as much or as little information about the event as required.



## Secure System

In addition to having secure, encrypted internet connections, PBS Champion also has a number of additional features to ensure that your data remains secure.

**SECURE USER ACCESS** - Access to the PBS Champion system is by individual username and password. 2 factor authentication can be included if required.

**USER ACCESS CONTROL** - Unlimited and highly customised user access groups mean that your staff will only see what they need to see. An essential feature for keeping information confidential.

**FULLY JOURNALED SYSTEM** - Every entry or edit is logged and date stamped, together with time and user ID. All previous versions of a record remain available.



# Who will use PBS Champion?



## Support Staff

Support staff can easily add behaviour incidents, including any restrictive practices used, into the online PBS Champion system via a PC, laptop, tablet or smart phone. The system prompts staff to include all essential information before they can save it to the system.



## Service Managers

PBS Champion is an easy-to-use cloud-based system. It ensures service managers and team leaders are able to review behavioural incidents recorded by direct care staff, as well as analyse incident data. It allows those responsible for specific services to have a birds-eye view of what is happening in real time, at the touch of a button.



## PBS Practitioners & Behaviour specialists

PBS Champion gives PBS practitioners and behaviour specialists access to the data that supports their assessment and understanding of the function of a behaviour. It supports the evaluation of interventions by tracking behavioural change over time, providing the ability to monitor improvements, provide feedback to staff teams and make changes to the PBS plan.



## Senior Leaders, Governance & Quality Leads

PBS Champion helps organisations to make informed decisions about the effectiveness of their organisational approach to behaviour issues by providing insights into incidents, outcomes and interventions, including reductions in restrictive interventions used. The system enables organisations to easily compile quality assurance data for governance reporting.



*It's so helpful to be able to instantly see details of any incidents that have occurred while I've not been at the service, instead of having to look through all separate pieces of paperwork. - Service Manager*



*PBS Champion is saving us huge amounts of time. We are regularly asked for information about restrictive interventions used over a specific time period and its so easy to collate this information with this system. - Area Manager*



# PBS Champion Costs

Charges for PBS Champion are based on the number of people your organisation supports; referred to below as number of profiles created on the system. The licence to use the system is for a 12-month period.

<b>PBS Champion Standard</b> <b>Includes incident and restrictive intervention recording and full analysis</b> <b>There is a £300.00 +VAT one off set up fee</b>	
<b>Fee Bracket</b> <i>(Number of Profiles created on the Software)</i>	<b>Annual base subscription fee</b>
Up to 20 Profiles	£2000.00+VAT per year
Supporting between 20 and 49 people	£2750.00+VAT per year
Supporting up to between 50 and 99 people	£3500.00+VAT per year
Supporting between 100 and 200 people	£4250.00+VAT per year
Over 200 Profiles starting at	£5000.00+VAT per year

<b>Additional Add Ons</b>			
<b>Fee Bracket</b> <i>Number of Profiles created on the software</i>	<b>PBS Plan</b>	<b>Electronic MAR Sheet</b> <i>One off set up fee £300.00 +VAT</i>	<b>Accident Recording</b>
Up to 20 people	£200.00 + VAT	£800.00 +VAT	£200.00+VAT
Between 20 and 49 Profiles	£225.00 + VAT	£850.00 +VAT	£225.00+VAT
Between 50 and 99 Profiles	£250.00 + VAT	£900.00 +VAT	£250.00+VAT
Between 100 and 200 Profiles	£275.00 + VAT	£950.00 +VAT	£275.00+VAT
Over 200 profiles starting at	£300.00 + VAT	£1000.00 +VAT	£300.00+VAT

# Further Developments

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There will be further optional add ons available over time. Many of these will be aimed at supporting assessment and PBS practices

**ABC  
Charts**

**Function  
Assessment  
Interviews**

**Participation  
& Engagement  
Data**

**Structured  
Questionnaires**

**Contact us today for a live demo!**

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